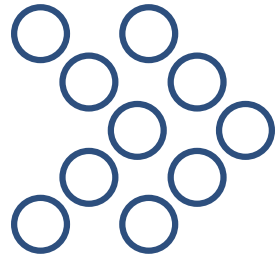


PERFORMANCE IMPROVEMENT

SEMINARS AND CONSULTING SERVICES



Our mission is to help our clients improve their bottom line through improvements in quality and productivity. We do this through a combination of consulting, facilitation and training services that provide the optimal benefit to the client.

To assist our clients, we offer a range of products designed to improve bottom line results.

- Quality and Productivity Improvement Training
- Continuous Improvement Consulting
- Quality System Implementation
- Supplier Quality Improvement
- Corporate Quality Universities

Headquartered in Saline, Michigan with offices in Columbia, South Carolina

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CONSULTING AND TRAINING SERVICES

Quality System Implementation

SIS can provide the full range of services necessary to implement or upgrade your quality system.

Services offered include gap assessment, training, implementation consultation, documentation facilitation and auditing.

- ISO 9001:2000
- ISO/TS 16949
- Six Sigma
- Malcolm Baldrige

Continuous Improvement Consulting

SIS consultants regularly assist clients in the resolution of real-world quality and productivity problems. Our personnel have a proven track record of improving both manufacturing and services processes, yielding bottom line profits through improvements in quality and productivity.

Supplier Problem Resolution

Supply chain quality problems are a significant cost to an organization. SIS can assist your organization in reducing the cost of supplier quality problems and improving management of supplier quality. Services offered include:

- Supplier quality management
- Supplier quality assessment
- Supplier quality improvement
- Supplier quality development

Corporate Universities

The key to staying ahead of the competition is a skilled workforce. SIS works with companies to provide the skills needed to compete. SIS provides turnkey solutions in the form of corporate quality universities. Services offered include:

- Curriculum materials and instructors
- Curriculum administration
- Communication tool creation (e.g., catalogs, website)
- Facilities management

Company-Specific Continuous Improvement Training

SIS trainers can provide your employees with the tools they need to drive improvements in quality and productivity. Core seminar areas include:

- Six Sigma
- Quality Systems (ISO 9001, ISO/TS 16949, Baldrige)
- Planning & improvement tools and methods
- Statistical methods
- Lean Tools

Improvement Tools and Methods

- Advanced Product Quality Planning
- Design Failure Mode and Effects Analysis
- Diagnostic Troubleshooting
- Geometric Dimensioning and Tolerancing
- Mistake Proofing
- Process Failure Mode and Effects Analysis
- Production Part Approval Process
- Project Management
- Quality Function Deployment
- Team Problem Solving
- Total Preventive Maintenance

Quality System Expertise

- Internal Auditor Training
- ISO 9001
- ISO/TS 16949
- ISO 14000
- Malcolm Baldrige

Statistical Methods Expertise

- Applied Statistics for Process Improvement
- Design of Experiments
- Measurement System Assessment
- Statistical Process Control

Six Sigma

- Leadership Training
- Champion Training
- Black Belt Training
- Green Belt Training
- Project Consultation

Lean

- 5S
- Lean Operations Overview
- Lean for Service
- Value Stream Mapping
- Visual Management

